



Boring but important T&Cs

ACCEPTANCE OF TERMS: Please read these Terms of Service carefully to be sure that you understand them. By using the Service, you are agreeing to these Terms of Service. The following paragraphs contain the general terms and conditions under which BreezyBox is engaged in the movement, transportation, shipping and storage of personal items including but not limited to boxes and other items.

BreezyBox reserves the right to amend these terms and conditions at any time, the most current Terms and Conditions will be published on blue self storage website and are available upon written request.

THIS AGREEMENT

This Agreement is made between us, blue self storage limited (a company registered in Wales under number 02450556 with its registered office at Wentloog Corporate Park, Wentloog, Cardiff, CF3 2ER) ("Breezybox"), and you, the person who wishes to use the Service and who enters into this Agreement by accepting these Terms of Service ("you" and "your").

DEFINITIONS

In these Terms of Service, the following words have the following meaning:

"Agreement" means the agreement entered into by you and Breezybox for the provision of the Service on these Terms of Service;

"Goods" means the items which you pack into Storage Boxes (or Other Item) for storage by BreezyBox;

"Storage Box" means a cardboard box which BreezyBox supplies to you (Standard or Large).

"Other Item" means an item provided by you for packing, transporting or storage which has not been packed into a Storage Box but meets our packaging requirements.

"Storage Services" means the service we deliver and includes the collection, transportation, storage, and delivery of the Customer's "Goods". The Customer shall present pre-packed personal goods to BreezyBox at the time of collection. BreezyBox shall transport these goods to our storage facility. BreezyBox will return the goods to the Customer at a date agreed by BreezyBox and the Customer.

"Site" means BreezyBox's website which can be found on: blueselfstorage.co.uk

TERMS OF SERVICE

1. In order to use the Service, you must agree to these Terms of Service. You may not use the Service if you do not accept these Terms of Service. Your use of the Service will be taken as acceptance of these Terms of Service.

2. You must be at least 18 years old to use the Service. By registering to use the Service, you represent and warrant that you are 18 years of age or older.
3. BreezyBox may refuse or may cease to provide the Service where BreezyBox considers that it is or may be used in breach of these Terms of Service, or for any unlawful or improper purpose or for any other reason.
4. BreezyBox may change these Terms of Service from time to time. BreezyBox will notify you of any changes by posting them on our website or through other reasonable means of providing notice. Any changes to the Terms of Service will come into force on the date stated in the notice which shall not be less than ten days from when notice is given. If you use the Service after changes to the Terms of Service have come into force, you will be taken to have agreed to the changes. If you do not agree to the changes, then you may terminate this Agreement as instructed in Termination section.

YOUR INFORMATION

In order to use the Service, you will be required to provide information about yourself (such as identification and contact details) as part of the registration process for the Service, or as part of your continued use of the Service. You agree that any registration information you give to BreezyBox will always be accurate, correct and up to date.

Your personal data will be stored securely and in accordance with our Data Protection Policy. BreezyBox processes information about you in accordance with its Data Protection Policy. By using the Service, you consent to this processing.

THE SERVICE

In return for the charges payable under this Agreement and subject to the terms of this Agreement, we offer the following Services:

Delivery of Packaging, Collection of Goods, Storage and Return Delivery: We shall collect and store and/or redeliver your Goods and Other Items to your nominated address. This service is only available in the Cardiff area.

As and when requested by you, BreezyBox shall:

where you request, deliver one or more empty Storage Containers and other packing materials to the ground floor of your specified delivery address;

collect the Storage boxes packed with your Goods, or your Other Items, in each case suitably prepared for transport, from the ground floor of your specified collection address on the collection date chosen by you;

transport the Storage Boxes packed with your Goods or your Other Items otherwise suitably prepared for transport to BreezyBox's storage facility and store them there;

return each Storage Box packed with your Goods and each Other Item to the ground floor of your specified return address on the date chosen by you.

You agree that the number of Storage Boxes and Other Items that you requested to be collected shall be conclusive as to the number of Storage Boxes and Other Items collected by BreezyBox, subject to any change to the number that may be made at the time of collection.

The service is operational Monday to Friday (excluding Bank Holidays) and between the hours of 08:00 – 16:30. AM / PM slots are offered to customers. AM is from 9:00 – 12:00, PM is from 12:00 – 15:00.

BreezyBox may refuse to return Storage Boxes and Other Items to addresses that are not in the same postal area as from where they were collected unless agreed prior, additional costs will apply.

BreezyBox will not deliver, collect or return Storage Boxes or Other Items to an address outside of mainland UK, unless BreezyBox agrees to do so in writing.

BreezyBox may cancel or postpone any delivery, collection or return where BreezyBox considers that it may endanger any employee, agent or contractor or member of the general public due to (including but not limited to) severe weather conditions or by reason of BreezyBox having limited access to your specified delivery, collection or return address.

BreezyBox will not be responsible for:

- dismantling or assembling any unit, system or furniture (including flat pack);
- disconnecting, reconnecting, dismantling or reassembling appliances, fixtures, fittings or equipment; or
- packing Goods into Storage Boxes

YOUR RESPONSIBILITIES

You will be responsible for:

- obtaining and ensuring that BreezyBox drivers have such access and parking facilities as may be reasonably required to carry out the Services;
- providing BreezyBox with your contact details and ensuring that these are accurate and up to date;
- providing BreezyBox with all the information requested about your Other Items when required during the sign-up process.
- notifying BreezyBox of any changes regarding your orders by 11am the day before the:
- delivery of your materials;
- collection of your Storage Boxes and Other Items;
- return of your Storage Boxes and Other Items; or
- where such delivery, collection or return is scheduled on a Monday, by 11am the Friday before.
- providing BreezyBox at least 2 working days' notice from the date of your return where the return contains Other Items;
- you are present, or ensuring that someone authorised by you is present, during the delivery, collection and return of the Storage Boxes or Other Items;
- the Goods have been securely packed into Storage Boxes and that the Other Items have been wrapped, both in accordance with our Packaging Requirements and that the Goods, the Storage Boxes and the Other Items are suitably prepared for transport and storage so as not to cause damage or injury or the risk of damage or injury to BreezyBox's property, employees, agents, contractors or other goods, whether by spreading of damp, infestation, leakage or the escape of fumes or substances or otherwise. In particular, if the Goods are fragile, you must ensure they are thoroughly bubble wrapped in multiple layers and carefully packed;

- each Storage Box and Other Item is labelled with the specific label provided by BreezyBox which is affixed securely with tape; and
- informing BreezyBox within 48 hours of any loss or damage to the Goods or Other Items or your property that occurred during a delivery, collection or return service. You acknowledge that BreezyBox will not be responsible for any loss or damage if you fail to inform BreezyBox within such time period.

STORAGE BOXES

- Only storage boxes supplied by BreezyBox can be used.

THE GOODS AND OTHER ITEMS

You warrant that the Goods or Other Items are your own property or that you have the right and authority to store.

The Goods or Other Items must not include and you must not store any of the following in the Storage Boxes or Other Items:

1. Liquids and semi-liquid foods in glass containers.
2. All perishable goods.
3. Non-perishable food unless packed so that they are protected from and do not attract vermin.
4. Antiques (breakable and fragile).
5. Birds, fish, animals or any other living, or non-living creature.
6. Explosive weapons, ammunition, swords, or replicas of the same or similar items.
7. Sharp knives or other kitchen implements unless blade is fully protected with a suitable material.
8. Combustible or flammable materials, liquids or compressed gases, including but not limited to, aerosols, diesel, petrol, oil, gas, artificial fertilizer or cleaning solvents.
9. Chemicals, radioactive materials, biological agents, including household cleaners.
10. Toxic waste, asbestos or other materials of a dangerous nature.
11. Any other toxic, flammable or hazardous substance or preparations, classified as such under applicable law.
12. Specialized equipment with electronic and/or fragile components.
13. Batteries.
14. Anything BreezyBox, in its discretion, deems unacceptable on a case by case basis.

Should it become apparent that any of the prohibited items listed above are contained within one of your Storage Boxes or within your Other Items or in themselves are one of your Other Items; such items will be removed and disposed, and the rest of the Goods within that Storage Box or Other Item will be searched for further prohibited items, which if found, will also be removed and disposed. An administration fee of £50 will be charged for each Storage Box or Other Items that is found to contain or is in itself a prohibited item. Further disposal fees may also be applied depending on the nature of the prohibited item(s).

You agree that BreezyBox may at any time without notifying you open any Storage Box or Other Item to inspect the Goods if:

1. if BreezyBox reasonably believes that it may contain any prohibited items.
2. if BreezyBox is required to do so by the police, fire services, local authority or by court order;
3. in order for BreezyBox to investigate title to the Goods in the event of any dispute;

4. where BreezyBox considers it necessary in an emergency (including but not limited to suspicion of hazardous substances, or unidentified items) or to prevent injury or damage to persons or property;
5. where BreezyBox considers it necessary if there is excess weight or inappropriate packing materials used by you; and
6. if BreezyBox reasonably believes that the Goods have become unsecure in the Storage Box or Other Item and, in such circumstances, BreezyBox may repack the Storage Box.

BreezyBox may:

- i. Refuse to collect & store any Goods or Other Items; or
- ii. return to you any Goods or Other Items, at your cost, at any time,

if, in BreezyBox's reasonable opinion, the packing, storage, or continued storage, of the Goods or Other Items would represent a risk to the safety of any person, the security of the storage facility, or any other Goods or Other Items stored at the storage facility.

You agree that if title to the Goods or Other Items is subject to any third party claim:

- iii. BreezyBox has the right to investigate the title and be satisfied as to such title before returning the Goods or Other Items; and
- vi. BreezyBox may keep possession of the Goods or Other Items until it has completed any investigation as to title.

RESTRICTIONS

You must not:

1. use the Service in any way that is unlawful or fraudulent, or for any unlawful or fraudulent purpose or effect;
2. sub-license, re-sell or offer in any manner, to a third party, the Service or use of or access to the Service, whether for commercial gain or otherwise unless BreezyBox has previously agreed in writing;

CHARGES AND PAYMENT

You may choose to sign up to the Service either:

1. on a rolling month by month basis; or
2. for a specified minimum period of months chosen by you, up to a maximum of 12 months.

You shall pay to BreezyBox charges for the Service as follows:

1. where you sign up to the Service on a rolling month by month basis, you shall pay BreezyBox's current standard rates in force as detailed on the Site; or
2. where you sign up for a specified minimum period of months, you shall pay BreezyBox's set monthly charge as notified to you;
3. Where you sign up to the Service for a specified period of months, BreezyBox will email you at your specified email address 14 days before the minimum period expires, and you will have the option to extend the Service for a further chosen specified period of months. If you do not choose to extend the Service, you shall either:

terminate the Agreement in accordance with this Agreement; or be deemed to sign up to the Service on a rolling month by month basis and shall pay to BreezyBox's charges for the Service clause 1 above.

BreezyBox reserves the right to increase the charges payable by you in accordance with the charges listed on the Site from time to time upon notification to you in the event that any Other Item collected:

- has dimensions different to that communicated by you before the collection takes place; or
- is not a specified item in the Other Items listed on the Site, and where a written quote has not been agreed with BreezyBox.
- Exceeds the maximum weight limit of 25kg.
- In the event that a driver is left waiting, and BreezyBox incurs a cost for the waiting time, BreezyBox reserves the right to charge you for the full cost of the waiting time.
- BreezyBox can, upon request, check items in the warehouse and provide a description of a customer's items by label number. Each check, as understood by each journey required by a BreezyBox agent to verify a piece of information requested by the customer that involves entering the warehouse to do so, will be charged at £5 per box or item.
- All charges are inclusive of VAT. If the rate of VAT changes, BreezyBox reserves the right to adjust the VAT you pay on the charges from the date the change takes effect.

BreezyBox's charges are payable by credit card or debit card in advance as follows:

charges for BreezyBox to send you empty Storage Boxes and packing materials will be payable when you place an order;

charges for storage for the month in which BreezyBox returns the Storage Boxes or Other Items to you will be payable in full when you arrange for your Storage Boxes or Other Items to be returned; if:

- you sign up to the Service for a specified minimum period of months; and
- you request the return of all or any of the Storage Boxes or Other Items before the end of the specified minimum period, you will be liable for all storage charges for those Storage Containers or Other Items up to the end of the agreed minimum period. These charges will be payable when you request the return of the Storage Boxes or Other Items;
- charges for BreezyBox to return your Storage Boxes or Other Items to your specified return address (the cost of which as notified to you when you placed the order on the Site), are payable in full when you arrange for your Storage Boxes or Other Items to be returned.

If you add additional Storage Boxes or Other items to those already in storage at BreezyBox's storage facility:

- the agreed charges for the Storage Boxes or Other Items already in storage will continue to apply to those Storage Boxes or Other Items; and
- the monthly charges for storage in relation to the additional Storage Boxes or Other Items will be calculated on the basis of the total number of your Storage Boxes or Other Items that will be in storage.
- If you request the return of all or any of the Storage Boxes or Other Items before the end of the specified minimum period you may store the same number of replacement Storage Boxes or Other Items at BreezyBox's storage facility to the end of the agreed minimum period at no extra storage charge. Your replacement Storage Boxes will be

subject to the same level of BreezyBox's liability as those Storage Boxes or Other Items which they replace. Charges will apply for:

1. collection of your replacement Storage Boxes; and
 2. BreezyBox to return your replacement Storage Boxes to your specified return address,
- BreezyBox may charge £10 administration fee to cover BreezyBox's costs if the issuer of your payment card refuses to or does not, for any reason, authorise payment to BreezyBox.
 - If payment of the charges and any other amounts payable are not received by the due date, BreezyBox will implement a late payment fee of £10.
 - BreezyBox may review the monthly charges from time to time. If BreezyBox increases the standard monthly rates for the charges:
 - i) for all new orders, the new standard rates will take immediate effect;
 - ii) for existing customers who signed up to the Service on a rolling month by month basis, the new standard rates will be notified to you by email to your specified email address not less than 14 days in advance of your following monthly bill, and shall come into effect from that bill. If you do not agree to the increased charges you may terminate this Agreement in accordance with the Termination process.
 - iii) for existing customers who signed up to the Service for a specified minimum period of months, the new standard rates will not affect the applicable charges specified to you when you placed the order on the Site.

Additional charges as set out on the Site from time to time may be applied if:

- you provide insufficient or inaccurate address information;
- you are, or someone authorised by you is not, available at the premises during the specified delivery, collection or return period that you booked when requesting such delivery, collection or return and after reasonable efforts to contact you to rearrange;
- BreezyBox's carrier is unable to access your premises to deliver or collect Storage Boxes or Other Items and the delay lasts longer than twenty minutes;
- delivery, collection or return of the Storage Boxes or Other Items takes over one hour to complete from arrival at your address through no fault of BreezyBox's carrier;
- you request that delivery, collection or return of the Storage Boxes or Other Items be carried out outside of normal working hours (8.00am – 16:30pm Monday – Friday, excluding Bank Holidays);
- Delivery of packaging is free of charge, collection of your items is part of our service, return of your items will be subject to a delivery charge of £7.00 per trip.

RIGHT TO WITHHOLD OR DISPOSE OF GOODS AND OTHER ITEMS

If you do not pay the charges or any other payments due under this Agreement, BreezyBox shall have the right to withhold and ultimately dispose of some or all of the Goods or Other Items in accordance within this Agreement. You will be responsible for all storage charges and other associated costs reasonably incurred by BreezyBox while withholding or disposing of the Goods or Other Items.

BreezyBox will provide you with 28 days written notice requiring you to pay all amounts due and to contact BreezyBox to arrange for re-delivery of the Storage Boxes or Other Items. If, upon the expiration of the 28-day notice period you have failed to pay all of the amounts due, BreezyBox may dispose of some or all of the Goods or Other Items by sale, gift to charity, or otherwise.

If in BreezyBox's reasonable opinion the Goods or Other Items cannot be sold for a reasonable price or at all (for any reason) or despite BreezyBox's reasonable efforts they remain unsold, you authorise BreezyBox to treat them as abandoned and to destroy or otherwise dispose of them at your cost.

You shall be responsible for all costs reasonably incurred by BreezyBox in relation to the disposal of the Goods or Other Items. If BreezyBox receives money on disposal of the Goods and Other Items the net proceeds of sale will be credited to your account and BreezyBox will pay any excess to you without interest, less BreezyBox's administrative charge of £50.

If, after having made all reasonable efforts to do so, BreezyBox is unable to return any excess to you, including having given not less than 90 days' written notice to you, BreezyBox may retain any such excess for its own account.

If the proceeds of sale (if any) are insufficient to discharge the outstanding charges or any other payments due under this Agreement and the costs of sale, you must pay any balance outstanding to BreezyBox within seven days of a written demand from BreezyBox. Interest will continue to accrue on the balance until it is paid in full.

RETURN OF PACKING MATERIALS

You are able to return unused packing materials that are in a re-saleable condition to BreezyBox for a full refund provided that you notify BreezyBox of your intention to return the packing materials within 7 days of the date on which the packing materials are delivered to your specified delivery address.

Please notify BreezyBox of your intention to return the packing materials by email. Your notification is effective from the date that the email is received by BreezyBox.

If you continue to use the service and are only returning part of the packaging, we will collect the packaging when we collect your Goods free of charge. If you no longer want require the service after purchasing the Storage Boxes, it is your responsibility to arrange return of the Storage Boxes, this will be done at your cost.

BreezyBox recommends that you use a postage method that provides tracking for the parcel, so that you can prove when the packing materials are received back by BreezyBox. BreezyBox will not be held responsible for any lost or undelivered packaging if you fail to take these steps.

Once the packing materials have been received by BreezyBox, BreezyBox will in its discretion:

1. refund you on the payment method used by you to pay for the packing materials; or
2. credit your account for the correct amount.

BreezyBox's LIABILITY TO YOU

BreezyBox limits its liability to you in contract, tort (including negligence), bailment, or otherwise for the Goods or Other Items. You acknowledge that BreezyBox is unaware of the value of the Goods or Other Items to be packed and/or stored and does not insure or arrange insurance for the Goods or Other Items. BreezyBox recommends that you arrange your own insurance to cover the value of the Goods or Other Items.

When BreezyBox returns the Storage Boxes packed with your Goods or Other Items to you, you must promptly examine the Goods or Other Items and notify BreezyBox of any loss of or damage to the Goods or Other Items within two working days of redelivery of the Goods or Other Items to you.

In the event of a claim, BreezyBox shall be entitled to require proof of: (i) the cost price and the current replacement cost of the Goods or Other Items; or (ii) the cost to repair the damaged area in the property. You must respond promptly to BreezyBox's enquiries and requests for information in respect of the Goods or Other Items and/or property. If you do not provide BreezyBox with any information or documents requested by BreezyBox within 28 days of BreezyBox's request, BreezyBox will not be liable to you for the loss of or damage to the Goods or Other Items or property.

In respect of each Storage Box or Other Item, BreezyBox's total liability in contract, tort (including negligence), bailment, or otherwise for the Service or any breach of this Agreement by BreezyBox or for any loss of or damage to the Goods or Other Items (including loss or damage during collection, redelivery or storage) shall not in any event exceed the lower of:

1. the cost price of the Goods in the Storage Box or Other Item;
2. the current replacement cost of the Goods in the Storage Box or Other Item at the date of the claim; and
3. £100 or, if you chose to purchase a higher level of BreezyBox's liability for the applicable Storage Container or Other Item.

BreezyBox shall not in any event be responsible in contract, tort (including negligence), bailment, or otherwise for loss or damage that falls into the following categories:

1. loss of or damage to the Goods or Other Items which does not arise as a direct consequence of any breach of this Agreement by BreezyBox or any deliberate or negligent act or omission on the part of BreezyBox or its contractors;
2. any indirect or consequential loss that arises from special circumstances, such as loss arising as a result of you being delayed for or missing an appointment or flight, even if BreezyBox was aware of the possibility of such a loss;
3. loss of or damage to the Goods or Other Items which is caused by your failure to comply with this Agreement;
4. loss of or damage to any Goods or Other Items of a type (prohibited items) or those set out in the Packaging Requirements under the heading "What we will not be liable for";
5. loss of business, sales, revenue, profits, anticipated savings or goodwill, damage to reputation or wasted time; or
6. loss or damage which was not reasonably foreseeable at the date of entering into this Agreement, regardless as to how such loss or damage was caused.

BreezyBox shall have no liability to you:

1. for damage to the Other Items if not wrapped to protect against handling and transport as set out in the Packaging Requirements;
2. for damage to the Other Items if proof of condition photos are not when requested by BreezyBox prior to the collection;
3. for damage to the Storage Boxes themselves (as opposed to the Goods inside the Storage Boxes); and
4. for damage to the property when transporting Storage Boxes and Other Items out of and into the property;

In respect of providing the Services:

1. if the Goods are not in our actual possession;
2. if the Goods are seized under any law or court order; or
3. for Goods confiscated, seized, damages or removed by custom authorities or any other government agencies.
4. No employees of BreezyBox shall be separately liable to you for any loss, damage, mis-delivery, errors or omissions under the terms of this Agreement.
5. Nothing in these Terms of Service excludes or limits BreezyBox's liability for:
6. death or personal injury caused by BreezyBox's negligence; or
7. fraud or fraudulent misrepresentation.

YOUR LIABILITY TO BreezyBox

You shall reimburse BreezyBox in full an amount equal to all damages, liabilities, costs, claims and expenses that BreezyBox may incur as a result of your use of the Service or any breach by you of this Agreement.

OWNERSHIP OF RIGHTS

All rights, including copyright, in the Site and the Service are owned by or licensed to BreezyBox. BreezyBox is a registered trade mark of blue self storage limited.

RIGHT TO CANCEL – “COOLING OFF PERIOD”

Each request for the Service by you shall constitute a separate contract between you and BreezyBox on these Terms of Service.

You have the right to change your mind and cancel each contract within 14 calendar days after the day on which you entered into the contract with BreezyBox. If you wish to cancel within the 14 calendar days you must notify BreezyBox.

You acknowledge that you will lose your right to cancel, if you request BreezyBox to collect the Goods before the period of 14 calendar days elapses.

TERMINATION

You may terminate this Agreement at any time by requesting the return of your Storage Boxes or Other Items and paying any outstanding charges due to BreezyBox.

BreezyBox may terminate this Agreement with immediate effect by notice in writing to you, if:

1. you fail to pay any amount due, including any interest accrued, by the date due; or
2. you are in breach of any term of this Agreement.
3. BreezyBox may terminate this Agreement for any reason by giving you not less than 30 days written notice.
4. Upon termination of this Agreement for any reason you must contact BreezyBox promptly to arrange the re-delivery of the Storage Boxes or Other Items.
5. If within 30 days following termination of this Agreement for any reason you fail to arrange for re-delivery of the Storage Boxes or Other Items, then BreezyBox may dispose of the Goods in accordance with the provisions set out in these Terms and Conditions.

ASSIGNMENT AND SUB-CONTRACTING

You shall not assign, sub-license, sub-contract or otherwise deal with all or any of your rights and obligations under this Agreement without BreezyBox's prior written consent.

This Agreement shall be binding on your personal representatives, successors and permitted assigns.

BreezyBox may sub-contract the performance of any of its obligations under this Agreement to any third party (including transportation and storage), but such sub-contracting shall not relieve BreezyBox of any liability under this Agreement.

FORCE MAJEURE

BreezyBox will not be liable or responsible for any damage to or loss of the Goods or Other Items, or failure to perform, or delay in performance of, any of its obligations under this Agreement that is caused by events outside its reasonable control (including but not limited to) Act of God, flood, earthquake, windstorm or other natural disaster; war, armed conflict, terrorist attack, civil war, civil commotion or riots; nuclear, chemical or biological contamination or sonic boom; any law or government order, rule, regulation or direction, or any action taken by a government or public authority; fire, explosion or accidental damage; extreme adverse weather conditions; interruption or failure of utility service, including but not limited to electric power, gas or water; any labour dispute, including but not limited to strikes, industrial action or lockouts; non-performance or delay by suppliers or subcontractors; and failure of plant machinery, machinery, vehicles, computers, the Internet or telecommunications.

NOTICES

Any notice to be given under this Agreement may be delivered or be sent by prepaid registered post sent first class or may be transmitted by email addressed as follows:

if to BreezyBox — to its head office address or email address as: info@blueselfstorage.co.uk

if to you — to the billing address or email address for you which you registered with BreezyBox or which you last notified to BreezyBox.

Notice served by post shall be deemed served on the second working day after the date of posting. Notice served by email shall be deemed served on the next working day after the date of transmission.

GENERAL

Save as expressly provided in the Terms of Service, this Agreement constitutes the whole agreement and understanding between you and BreezyBox relating to the Service.

You acknowledge and agree that, in entering into this Agreement, you do not rely on, and shall have no remedy in respect of, any statement, representation, warranty or understanding (whether negligently made or not) other than as expressly set out in these Terms of Service.

The failure of BreezyBox to exercise or enforce any right or provision of this Agreement shall not constitute a waiver of such right or provision.

If for any reason any provision of this Agreement, or any portion thereof, is found to be unenforceable, the remaining provisions of this Agreement shall continue to be valid to the fullest extent permitted by law.

This Agreement is not intended to benefit anyone other than the parties to it and, in particular, none of the terms of this Agreement shall be enforceable under the Contracts (Rights of Third Parties) Act 1999 by a third party.

This Agreement is governed by British Law and both parties submit to the exclusive jurisdiction of the British Courts.

PACKAGING REQUIREMENTS

WHAT WE WILL ACCEPT

- Our approved branded 'blue self storage' double-walled cardboard Storage Boxes (two sizes: STANDARD: 457x330x330 & LARGE: 457x457x508).

Other Items include the following:

- Suitcases, briefcases, sport bags, and musical instruments in hard cases. Sizes bigger than the sizes above must be approved prior to acceptance.
- Bicycles, skis, snowboards (packaged suitably or in a hard travel case).
- Printers, TVs and other electrical equipment within original packaging including polystyrene interior (combined width, height and length less than or equal to 180cm, 25kg). Laptops in suitable packed laptop bags.

Goods wrapped in protective layers of bubble wrap and packed carefully into a Storage Box which is sealed closed with tape.

Other Items wrapped in protective layers of bubble wrap or fabric.

All of the above must not exceed 25kg per item unless prior approval.

WHAT WE WILL NOT ACCEPT

- Single-walled cardboard boxes, including crisp boxes!
- Bin bags, plastic bags, laundry bags, and canvas bags.
- Musical instruments in soft cases.
- Bicycles, skis and snowboards not in a double-walled cardboard box or specialist bag.
- Any Storage Box over 25kg and/or packed outside of the storage box area.
- Any goods containing liquids, chemicals or food.

Please call us if you have items outside this range as we may be able to help.

WHAT WE WILL NOT BE LIABLE FOR

In terms of outer packing, anything that is considered as packing materials for the Goods or Other Items as per the "What we will accept list" above.

In terms of Goods,

Glass, crockery and other fragile items unless individually packed and wrapped in bubble wrap within a BreezyBox Storage Box using;

Goods with any glass element, and other fragile items;

Electronics and small kitchen appliances (including, by way of example, but not limited to rice cookers, kettles);

Jewellery, bullion;

Antiques;

The outside of suitcases, bags, sports bags, plastic containers and hard cases for instruments.

In terms of Other Items, anything that is not considered as wrapped to be protected against handling and transport as set out in the Packaging Requirements;

General wear and tear of floors and walls whilst transporting the Goods from and to the property.